



Melissa E. Newman
Vice President – Federal Regulatory Affairs
1099 New York Avenue NW
Suite 250
Washington, DC 20001
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REDACTED – FOR PUBLIC INSPECTION FILED/ACCEPTED

April 23, 2012

APR 23 2012

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Federal Communications Commission
Office of the Secretary

RE: *Connect America Fund*, WC Docket No. 10-90; *A National Broadband Plan for Our Future*, GN Docket No. 09-51; *Establishing Just and Reasonable Rates for Local Exchange Carriers*, WC Docket No. 07-135; *High-Cost Universal Service Support*, WC Docket No. 05-337; *Developing a Unified Intercarrier Compensation Regime*, CC Docket No. 01-92

Enclosed for submission in the above-referenced dockets is a letter from Melissa E. Newman, CenturyLink, to Marlene H. Dortch, Federal Communications Commission, regarding separate meetings of CenturyLink personnel held on April 19, 2012 with Commissioner Robert McDowell and his Policy Director and Wireline Counsel, Christine Kurth and with Angela Kronenberg, the Wireline Legal Advisor to Commissioner Clyburn.

Pursuant to the Protective Order of September 16, 2010, 25 FCC Rcd 13160, CenturyLink is filing one (1) copy of this submission with the Secretary in non-redacted format and two (2) copies of the submission with the Secretary in redacted format. An extra copy of the submission in each format is included, to be stamped and returned to the courier. CenturyLink is also serving two (copies) of the non-redacted submission on Lynne Hewitt Engledow of the Pricing Policy Division of the Wireline Competition Bureau.

If you have any questions, please do not hesitate to contact the undersigned.

Sincerely,

/s/ Melissa E. Newman

Enclosure

10/1/2012 10:01 AM 0+1
10/1/2012



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On April 19, 2012, Steve Davis and Melissa Newman met in separate meetings with Commissioner Robert McDowell and Christine Kurth and with Angela Kronenberg to discuss the above-captioned proceeding.

The attached presentation was used as the basis for the discussion.

Sincerely,

/s/ Melissa E. Newman

Attachment

Copy via email to:
Commissioner Robert McDowell (non-redacted)
Christine Kurth (non-redacted)
Angela Kronenberg (non-redacted)



Century**Link**TM

Connect America Fund Fixed Wireless Issues

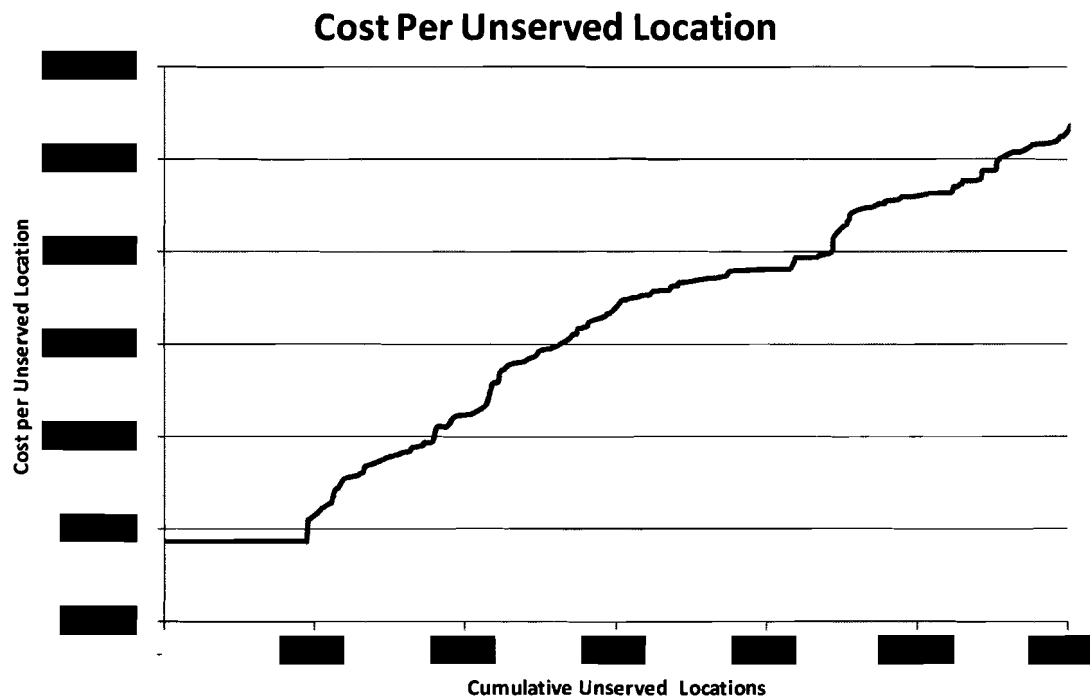
CC Docket No. 01-92, WC Docket Nos. 05-337, 07-135 and 10-90,
GN Docket No. 09-51

April 19, 2012

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CAF I: CenturyLink Cost per Unserved Location




Build costs are exceeding modeled cost estimates:

- Increased costs to implement in-cable plant using existing interfaces to access unserved locations.
- Build Plans are done at route-level to make most use of existing and built structure and fiber, and provide higher-quality service and upgrade path.
- The cost per unserved location increases substantially after easier sites are built.

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FW Provider: Total High Speed Internet Service



Need Technical Support?
 (417) 851-1107

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Residential Services

Prices listed below are for monthly residential service. For business service pricing please contact us.

The speeds listed are minimum speeds only. Many times you receive (but are not guaranteed) much faster speeds than what you pay for.

To see if service is available in your area, please check our coverage map, or call our office at 417-851-1107.

\$40.00/month for 256kbps download and 128kbps upload. This plan is about 20 times faster than dial-up!

\$50.00/month for 512kbps download and 128kbps upload. This plan is about 40 times faster than dial-up and is most comparable to DSL and Cable speeds! Our most popular plan!

\$75.00/month for 768kbps download and 256kbps upload. This plan is great if you do some light gaming.

\$100/month for 1024kbps (1meg) download and 256kbps upload. This plan is great for heavy gamers or lots of online data transfers.

\$150/month for 1536kbps (1.5meg) download.

\$200/month for 2048kbps (2meg) download.

\$300/month for 3096kbps (3meg) download.

One time installation fee of \$199.00. Installation includes everything needed to start surfing the internet!

Source: <http://www.totalhighspeed.com/residential.php>

Information gathered: 4/15/2012

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FW Provider: Total High Speed



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Total Wireless Wireless Access/Lease/Installation Agreement

Effective: Dec 2011

1. This Wireless Internet Access/Lease/Installation Agreement ("this Agreement") is entered into this day ____ of _____, 20____, between Total Highspeed (TH), and _____ ("Client"). TH shall provide Client with a wireless connection to the Internet (the "Connection") with a _____ Kbps base bandwidth, and burstable to _____ Kbps. In consideration for the Connection, Client shall pay TH the sum of \$ _____ each month during the term hereof.

7. TH shall not be responsible or liable for any of the following:

- a) Any obstruction(s) that might be erected or grow between the antenna at Client's location and the POP which causes degradation to loss of service.
- b) Debris or ice on the antenna located at Client's location.
- c) Aiming or re-aiming the antenna located at Client's location more than ten (10) days after its installation.
- d) Repair or restoration of any structure or surface altered or penetrated by TH during the installation or removal of antenna, mast, tripod, wiring or any other TH Equipment located at Client's location.

8. Client understands that wireless Internet connectivity requires direct radio line of site, and that any obstruction between the POP and the antenna located at Client's location may block the signal and cause the failure of the Connection. In the event that foliage disrupts service, TH will attempt to reconfigure the equipment to restore service. Client may incur charges for any extra hardware and service labor at that time. If service cannot be restored within fifteen (15) days of Client's notice to TH of a service interruption, either party may terminate this Agreement. Upon any termination of the Agreement pursuant to the preceding sentence, Client shall receive a refund of a pro-rata portion of the service fee for any period in excess of forty-eight (48) hours that Client has paid for service, but the Connection was not operational.

Source: <http://www.totalhighspeed.com/serviceagreement.php>
Information gathered: 4/15/2012

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FW Provider: Total High Speed



Need Technical Support?

(417) 851-1107

Home Services Coverage Map FAQ Customer Signup Webmail Forms Employees My Account - Coming Soon!

Total Highspeed Acceptable Use Policy

Revised: March 20, 2012

Total Highspeed Internet Service ("Total Highspeed") has adopted this acceptable use policy applicable to all users of Total Highspeed's high speed Internet service, including Total Highspeed's web sites, totalhighspeed.com and totalhighspeed.net (the "Internet Service"). This acceptable use policy is intended to advance Total Highspeed's goal of providing reliable and high quality Internet service to its subscribers.

14. NO EXCESSIVE BANDWIDTH USAGE

Total Highspeed offers multiple tiers of High Speed Internet Service. You agree to comply with the current bandwidth, data storage, electronic mail and other threshold limitations that correspond with the package of service you selected. You further acknowledge that each tier or level of Total Highspeed's High Speed Internet Service has limits on the maximum speed at which you may send and receive data at any time, as set forth in the price list or, and either the Residential Service Agreement or the Commercial Service Agreement, whichever is applicable (the "Service Agreement"). You understand that the actual speeds you may experience at any time will vary based on a number of factors, including the capabilities of your equipment, Internet congestion, the technical properties of the websites, content and applications that you access, and network management tools and techniques employed by Total Highspeed. You agree that Total Highspeed may change the bandwidth or other threshold limitation of any tier by amending the price list or Service Agreement. Your continued use of the Internet Service following such a change will constitute your acceptance thereof. You also agree that Total Highspeed may use technical means, including but not limited to suspending or reducing the speed of the Internet Service, to ensure compliance with your tier of service and to ensure that Total Highspeed's High Speed Internet Service operates efficiently. You further agree that Total Highspeed has the right to monitor your usage patterns to facilitate the provision of Total Highspeed's High Speed Internet Service and to ensure your compliance with the package of service you selected and the Service Agreement and to efficiently manage the network and the provision of High Speed Internet Services. Total Highspeed may take such steps as it determines appropriate in the event your usage of the Internet Service does not comply with the package of service you selected or the Service Agreement. Additionally, Total Highspeed may use such tools and techniques as it determines appropriate in order to efficiently manage its network and to ensure a quality user experience for its subscribers.

Source: <http://www.totalhighspeed.com/aup.php>
Information gathered: 4/15/2012

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Residential Plans

Residential Basic

- Download Speed: up to 512 Kbps*
- Upload Speed: up to 256 Kbps*
- Email Accounts: 3
- Monthly Fee: **\$34.99 + tax**

Residential Advanced

- Download Speed: up to 1.5 Mbps*
- Upload Speed: up to 512 Kbps*
- Email Accounts: 5
- Monthly Fee: **\$49.99 + tax**

Residential Premier

- Download Speed: up to 3 Mbps*
- Upload Speed: up to 1 Mbps**
- Email Accounts: 5
- Monthly Fee: **\$64.99 + tax**

Source: <http://alsatwireless.com/wisp.html>
Information gathered: 4/15/2012

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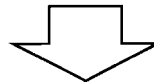
FW Provider: ALSAT



* Actual Speeds vary based upon the amount of traffic on the Internet, content on a particular website, by the overall performance and configuration of your computer, or terrain. Stated speeds and uninterrupted use of service are not guaranteed. Actual speeds will likely be lower than the listed speeds during peak hours.

** All plans have a minimum commitment period of 24 months. Please see Subscriber Agreement for details.

© Copyright 2011 * ALSAT Home Electronics, LLC * 145 Highway B * Montgomery City, MO 63361 * 573-564-2031



"* Actual Speeds vary based upon the amount of traffic on the Internet, content on a particular website, by the overall performance and configuration of your computer, or terrain. Stated speed and uninterrupted use of service are not guaranteed. Actual speeds will likely be lower than the listed speed during peak hours."

Source: <http://alsatwireless.com/wisp.html>
Information gathered: 4/15/2012

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FW Provider: SpeedConnect

SPEEDConnect[®]

HIGH SPEED WIRELESS INTERNET & TELEPHONE



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Residential Pricing

[Commercial Service](#)

[Residential Service](#)

[Residential Pricing](#)

[Residential Web Hosting](#)

[30 Day No Risk Guarantee](#)

Platinum Service

\$69.95/month. Includes 200 GB of data use, telephone service, 10 email addresses, modem rental, a reserved IP address, priority customer service and FREE installation with a 24 month agreement. (Savings of \$100). \$2.00/GB charge for additional data usage over 200 GB. SpeedConnect does not cap usage.

Basic Service

\$39.95/month. Modem rental \$7.00 if equipment is not purchased. 5 email addresses, 5GB of data usage. \$2.00/GB over 5GB on a prorated basis for actual use, FREE Installation with a 24 month agreement (Savings of \$100).

[Sign Up Now](#)

[For SpeedConnect Today](#)

[Email Login](#)

[Check Your Email](#)

[My Accounts](#)

[Pay Your Bills Online](#)

[Refer A Friend](#)

Source: <http://www.speedconnect.com/res-pricing.html>
Information gathered: 4/16/2012

No indication of Speed on Website

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FW Provider: Genesis Wireless

High Speed Internet ... Wireless



BANDWIDTH PRICING

Monthly or annual service options are available. Customers who pay for their service annually receive a free upgraded speed boost! Upgrades are available at any time.

Monthly Plan	SPEED RATE	Annual Plan w/speed boost!	SPEED RATE
	512kb \$29.95		768kb \$359.40
	1Mb \$49.95		1.5Mb \$599.40
	1.5Mb \$69.95		2Mb \$839.40
	2.5Mb \$99.95*		3Mb \$1199.40*

*29.95 per month/ per Mb thereafter, where available*29.95 per month/ per Mb thereafter, where available

Buffering will likely occur with speeds up to 1.5Mb; streaming video requires 2Mb or higher connection.

Source: <http://www.igenesis.us/2194.html>
Information gathered: 4/18/2012

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FW Provider: CenturyLink


[Home](#)
[Service Map](#)
[Client Center](#)

Residential Plans

Plan	Max Download Bits/Second	Max Upload Bits/Second	Monthly Maximum Data Transfer	Installation Cost	Monthly Cost	Pay Yearly and Save
Basic	1M	.25M	15 GB	Based on Contract Duration: 0 Year - \$250 1 Year - \$150 2 Year - \$100	\$49.95	\$550
Basic + Phone	1.5M	.5M	30 GB		\$79.95	\$880
Plus	2M	.5M	30 GB		\$79.95	\$880
Premium	4M	1M	50 GB		\$129.95	\$1430

Source: <http://countryconnections.net/broadband/>
Information gathered: 4/18/2012

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Fixed Wireless Pricing

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[Career Opportunities](#)

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Monthly Package Options

Our subscribers receive average burstable **download speeds of 5mbps** and **upload speeds of 2.8mbps** for normal browsing and surfing on an AIR-PIPE Internet connection which is supported by unbiased statistics received from the World Results at Speedtest.net.

AIR-PIPE believes in being completely up front with our customers and letting them know exactly what they are receiving when subscribing to our service. That's why we offer our packages in relation to the large file transfer speed you choose to compliment your fast burstable browsing and surfing connection.

Please contact [customer service](#) for support in determining which package best accommodate your needs.

	<u>Sustainable Large File Transfer Speed</u>	<u>File Buffer*</u>	<u>Monthly Fee</u>
I	256Kbps Download/256Kbps Upload	2.5 MB	\$ 49.95
II	512Kbps Download /512Kbps Upload	5 MB	\$ 59.95
III	768Kbps Download /768Kbps Upload	7 MB	\$ 69.95
IV	1Mbps Download /1Mbps Upload	10 MB	\$ 79.95
V	1.5Mbps Download /1.0Mbps Upload	15 MB	\$129.95
VI	1.5Mbps Download /1.5Mbps Upload Includes a 70% CIR and 1 Public IP Address	20 MB	\$199.95

**The file buffer represents the capacity in which you are able to transfer files using burstable speeds before your connection is throttled to your sustainable large file transfer speed for the duration of that single file transfer. Once the file has finished transferring your buffer empties and your speeds switch back to your broadband burstable speeds.*

[Click here to access a printable price sheet.](#)

FREE EMAIL With Activation: Five (5) complimentary Email addresses are available with activation of service. Each additional Email address is \$9.95/month.

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Fixed Wireless Phone



Residential Service Plans

BasicLite Service

\$24.95/month* includes:

- › 2 GB of internet consumption**
- › 1 email address
- › 10 day money back guarantee
- › Modem activation / installation fees will apply

Basic Service

\$39.95/month* includes:

- › 10 GB of internet consumption**
- › 5 email addresses
- › 10 day money back guarantee
- › 10 MB personal web space
- › Modem activation / installation fees will apply

Premium Service

\$59.95/month includes:

- › 200 GB of internet consumption**
- › 10 email addresses
- › 10 day money back guarantee
- › 25 MB personal web space
- › Reduced rate for telephone services
- › Waived modem insurance fee
- › FREE installation for telephone service (Savings of \$24.95)
- › FREE installation / activation for internet (Savings of up to \$49.95)

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